

Helping Clients Meet Loss Control Requirements



Why Loss Control Matters

ARU's loss control process helps prevent avoidable losses, protect insureds, and maintain sustainable coverage in a tightening market. Timely completion and documentation of recommendations is critical to avoiding coverage impacts. As your client's primary point of contact, your support plays a key role in ensuring this process runs smoothly.

How the Loss Control Process Works

1

Inspection Scheduled

All new and renewing policies undergo a loss control inspection. A local, independent inspector contacts the insured directly to schedule a visit.

2

Inspection Conducted

Inspectors use ARU's proprietary LC+ software to review facilities, including poultry houses, generators, and other insured structures, while capturing photos and data.

3

Review & Recommendation Letter

Our loss control team reviews inspection findings and sends a follow-up letter with recommended actions to reduce risk and prevent loss.

4

Insured Response

The insured completes the recommendations & submits proof of completion by the specified due date.

Proof of Completion Requirements

To be accepted, proof of completion must clearly demonstrate that the issue was fully resolved.

Accepted Documentation

- Clear, well-lit photos
- Photos showing both the inside and outside of the repaired area
- Visual confirmation that the recommendation was completed

Incomplete Documentation

- Blurry or dark photos
- Images that do not clearly show the fix
- Partial or unclear evidence of completion

Important Reminder

If proof of completion is not received by the due date, it may result in increased deductibles, rate changes, or other coverage impacts. Timely submission helps prevent unnecessary disruption for your client.

We are committed to working with you through this process, creating a mutually beneficial approach to reducing losses and preventing business disruptions

Where to Send Documentation: underwriting@aru.solutions